

# CSR Ecosystem

 <https://csrecotech.org/>



**CSR TECH JSC**  
Make it matter



[csrecotech.org](https://csrecotech.org)



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# ABOUT US

## CSR ECOSYSTEM

Home



## A toolkit to support businesses in sustainable development

- ▲ CSR Ecosystem is a pioneering solution to help businesses effectively implement and monitor sustainable development goals in the new economic era.
- ▲ From advanced SaaS platforms that promote seamless collaboration to in-depth human resource management systems that ensure fair self-monitoring, compliance and performance optimization for businesses across all industries and sizes.

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## CUSTOMER & TESTIMONIALS

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CSR  
ECOSYSTEM

# 01

# About us



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Home

## VISION

Promote sustainable development and social justice through

**Dialogue** and  
**Data Transparency**

## MISSION

**Providing** an interactive ecosystem based on data science, allowing all stakeholders within and outside the value chain to participate:

1

**Promoting** Corporate Social Responsibility (CSR), Corporate Shared Value (CSV), Environment, Society and Governance (ESG), Social Impact and Sustainability in business.

2

**Strengthening** connection, dialogue, training, support and monitoring activities through digital systems.

3

**Creating** a sustainable development community, expert network, sharing experiences and knowledge on a fair and transparent information platform.

ORGANIZATIONS

7+

USERS

7K+

INDUSTRIES

15+

FACTORIES/  
BUSINESSES

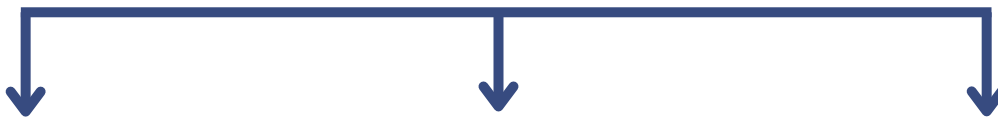
900+



Hello,  
We are experts in providing tailored solutions to help you pursue your sustainable development goals.



## CSR ECOSYSTEM



### GOPY

SaaS platform, empowering all stakeholders to:

- Dialogue, contribute ideas,
- Training guidance,
- Evaluate and monitor the implementation of CSR/ESG/SDG commitments in a fair, transparent and effective manner.



### GOIFY

Comprehensive human resource management system helps businesses:

- Improve management capacity
- Monitor labor compliance through automated, standardized operating processes that comply with domestic and international standards.



### SERVICE DESK

Customer Support:

- Frequently Asked Questions
- Specialized Knowledge Library
- Technical Incident Handling and Support System

helps customers find solutions and report problems in a few simple and convenient steps



# TEAM

## CSR ECOSYSTEM

[Home](#)



- A diverse combination of experienced and passionate experts in the field of sustainable development and social responsibility.
- With a diversity of knowledge and skills, we are committed to providing breakthrough solutions, helping businesses not only achieve their business goals but also contribute positively to the community and the environment.

## OUR TEAM

*Always ready to accompany partners and businesses on the journey of sustainable development!*







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# 02 Our products



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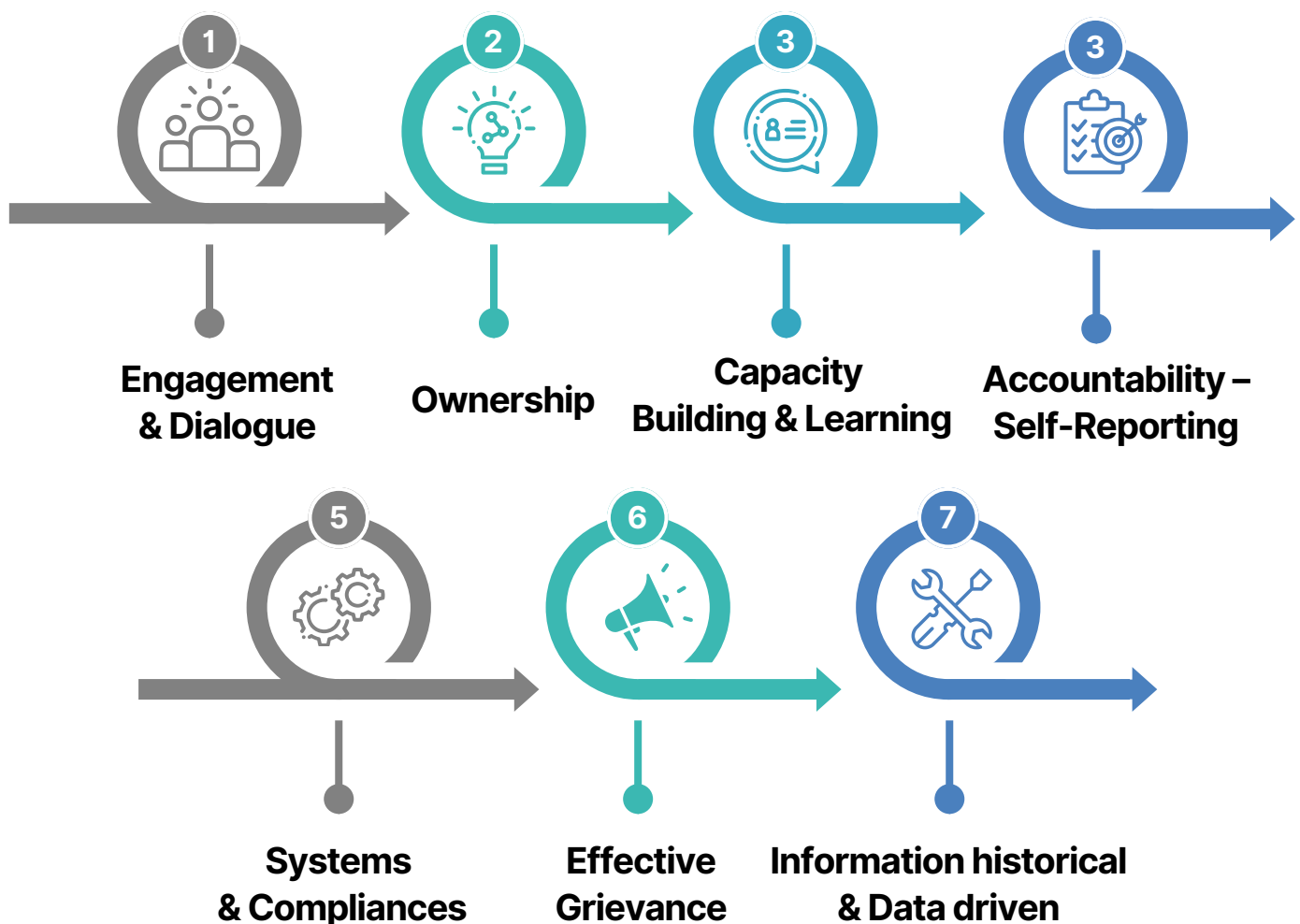




# Core Principles of SUSTAINABLE DEVELOPMENT

CSR TECH JSC provides advanced tools and systems to support businesses in implementing and effectively managing the following principles, helping to enhance transparency, accountability and sustainable development.

**CSR TECH JSC** CSR TECH JSC is a pioneer in providing software solutions to help businesses implement and monitor sustainable development indicators. The “**Core Principles**” of **Sustainable Development** include:





# About the Core Principles of SUSTAINABLE DEVELOPMENT



## Engagement and Dialogue

Get involves internal employee and external stakeholders into an open and fairness social dialogue. This will ensure transparency and promote mutual understanding between all parties.



## Ownership

Conduct proactive self-assessment and improvement to identify areas for improvement. Focus on remediation and progress reporting, ensuring continuous improvement over time.



## Capacity Building and Learning

Increase awareness by promoting self-learning and online learning opportunities. This will support continuous skill improvement and personal development.



## Accountability – Self-Reporting

Self-reporting with a focus on transparency, monitoring and accountability. These principles are critical to ensuring that the sustainability goals are implemented effectively and ethically.



## Systems and Compliances

Complying with regulations and good practices in labor and environmental management will help your organization's systems stay stable and ensure that legal requirements are met as your organization grows.



## Effective Grievance

Resolving complaints promptly and transparently helps your organization maintain employee and customer satisfaction, creating a sustainable work and business environment.



## Information historical and Data driven

Systematically manage operations, data logs, user behavior, and data insights, helping organizations gain an overview of operations, promptly detect problems, and make accurate strategic decisions.



# 01

# Engagement & Dialogue

## POST

Share what you are thinking here ...

📷 📹 GIF 🎵 📺 +

CLEAR POST

## NOTIFICATION



Gopy Admin

!!Bạn có đang quên gì không..  
Chỉ còn vài ngày ngắn ngủi để tham gia đồ vui  
tháng 5, Chủ Ong Chăm Chỉ số cuối đang chờ  
bạn! 🍷

THAM GIA NGAY THÔI 📅

Khảo sát của Gopy

11:21 - 27/05/2024

## POLL

Điều gì có thể giúp Gopy thu hút thêm người dùng mới?

📷 📹 GIF 🎵 📺 +

CLEAR POST

Survey answers

Input your content ...

Tạo thêm nhiều chương trình  
khuyến mãi hấp dẫn. ✕

Cải thiện giao diện người dùng  
đơn giản và trực quan hơn. ✕

## MESSAGE

Thang Ng... Surfing do... Linda Luan Le rubi

Winn 2 tháng trước  
hello.

rubi 6 tháng trước  
ah okee

Gopy Admin 10 tháng trước  
[Tải liệu]

## PUSH NOTIFICATION

Companies Location Group chat

All organizations All account types

All age All gender All marital status

All occupation All income All education background

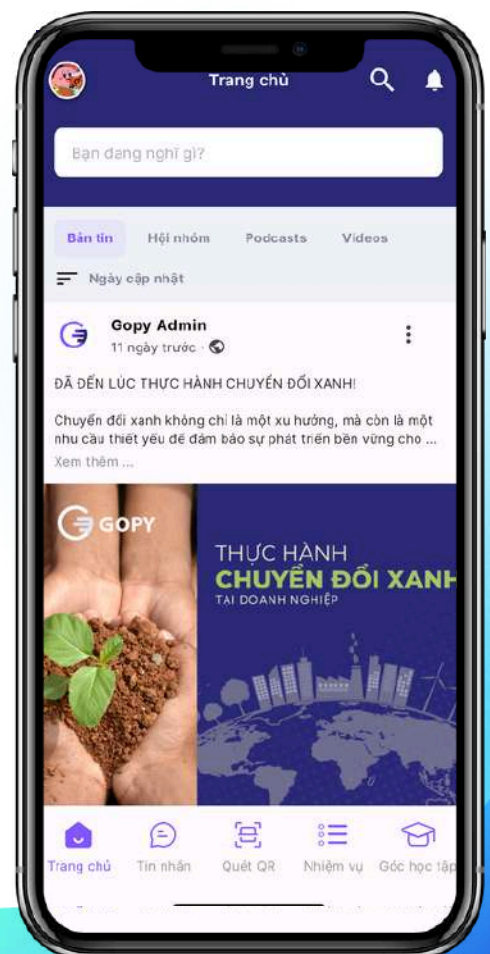
Input your content ...

Normal Post Survey Browse survey Push message

## CSR Ecosystem



helps issue policies quickly,  
synchronously, creating an open, fair,  
transparent communication environment.  
Connect with colleagues, create personal  
pages, and search for networks easily.



# 02

## Ownership

### IN-DEPTH SURVEY

Businesses can conduct online surveys to listen to employees' opinions and feedback on their satisfaction with their working conditions and environment.

Extracting data from these surveys helps businesses have a more intuitive view of the results of business development activities.

### ASSESSMENT MANAGEMENT SYSTEM (AMS)



The multi-dimensional monitoring and evaluation system allows multiple parties to participate in the process of monitoring and evaluating labor compliance, assessing and testing the capacity of workers, suppliers, production chains, and supply chains (from employees, managers, business owners, monitoring organizations, assessors, inspectors, and third parties).

Additionally, promoting enterprise self-monitoring and assessment is the premise of responsible business practices and sustainable compliance monitoring.

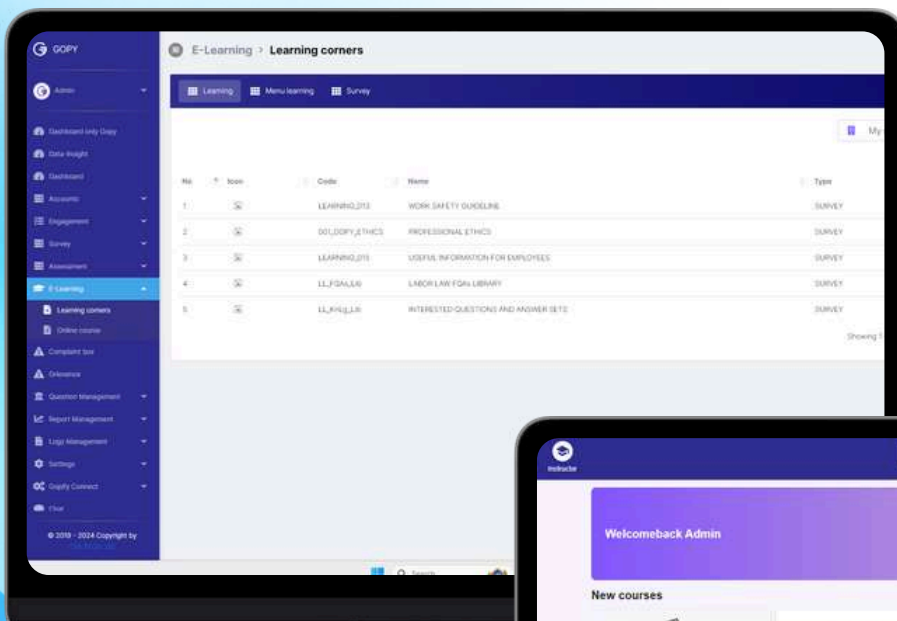
## CSR Ecosystem

The CSR ecosystem helps collect opinions from many sources, including employees, customers, partners, and other stakeholders, to have a comprehensive view of the current situation of the business. Based on the collected data, analyze and adjust future development strategies.

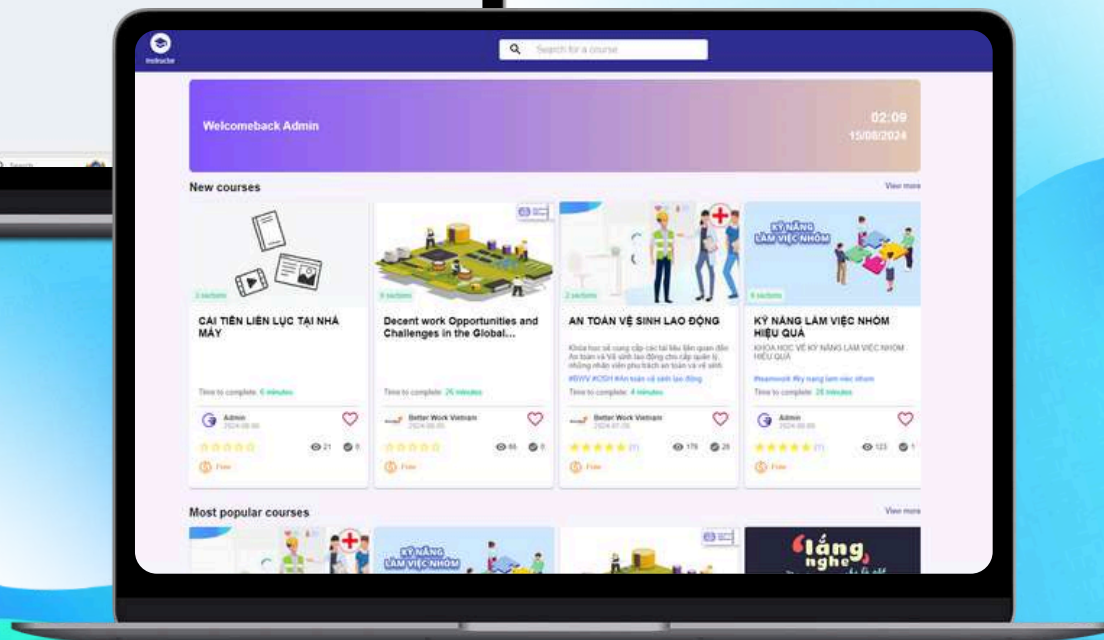


- \* Instructors can design courses for specific audiences, fields, or industries.
- \* The system provides in-depth analysis, ranking, and evaluation tools to support effective course performance measurement.

## LEARNING CORNER



## ELEARNING



## CSR ecosystem

makes it easy to create and manage online courses with learning corner and e-Learning.

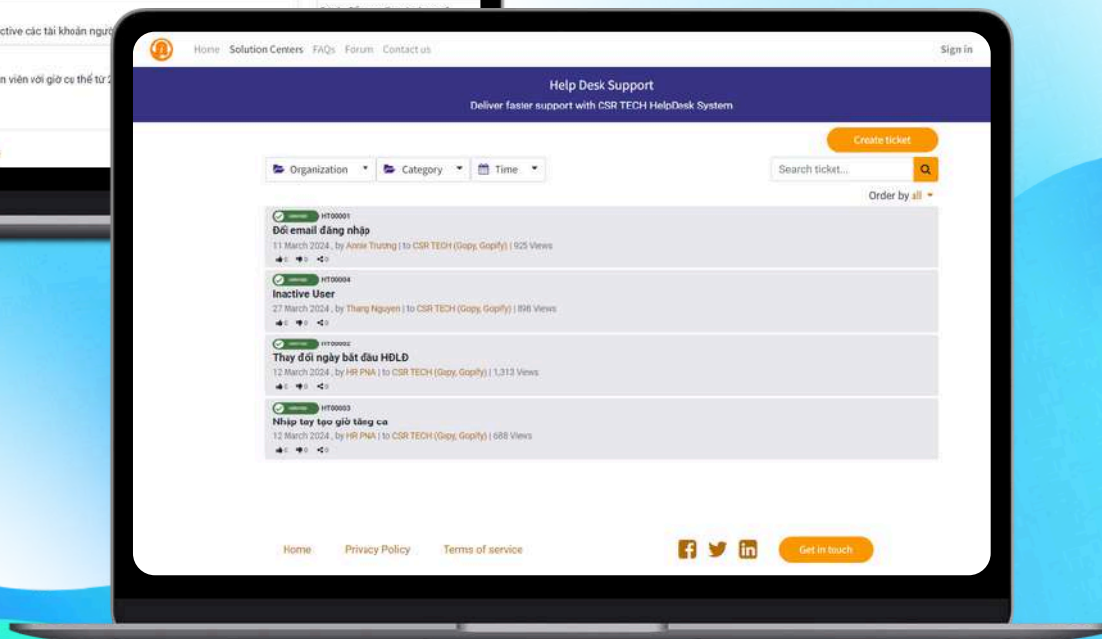
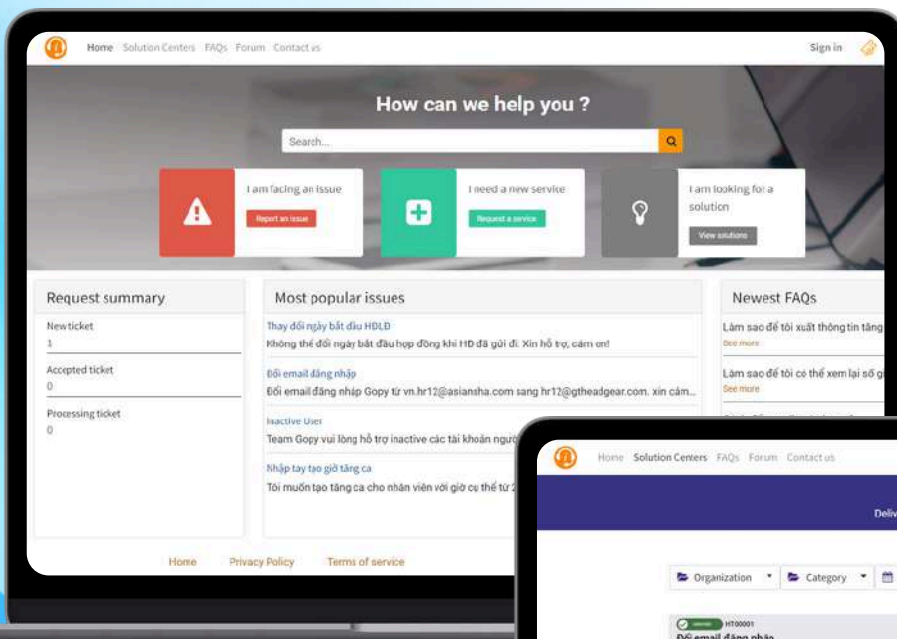
- \* This is an online space for users to connect, seek support from the community, and contribute to the collective knowledge in the Information Library.

## HELPDESK

## FORUM

## KNOWLEDGE

## CENTER



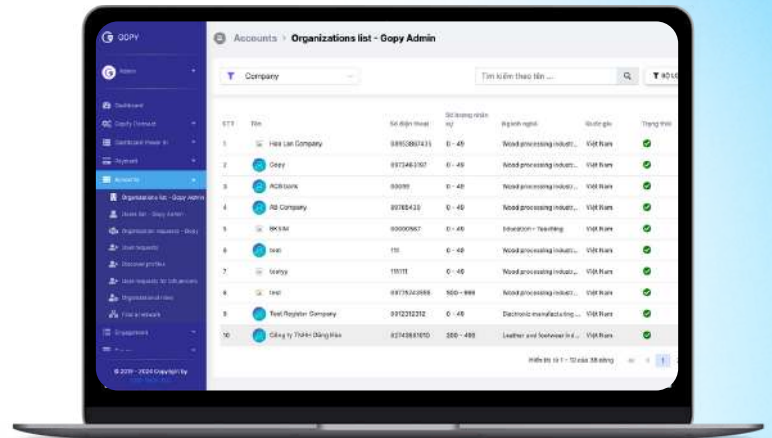
## CSR Ecosystem

An interactive platform where customers and users discuss, share experiences and exchange information about products, services, or related topics through forums and FAQs.



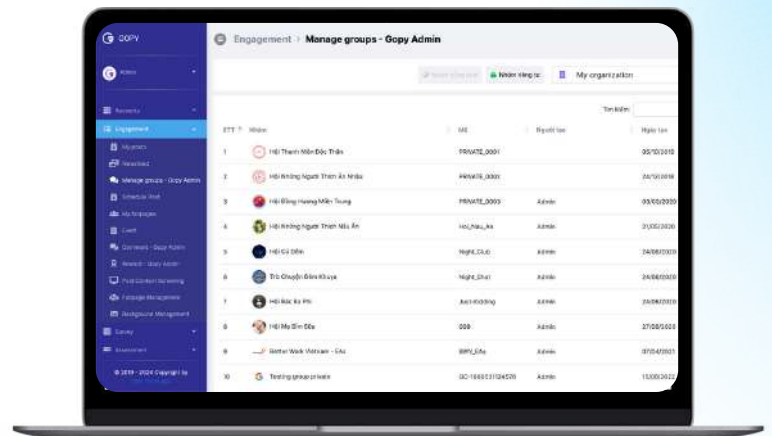
## ACCOUNT MANAGEMENT

Authorization and access control ensure that only authorized users have access to critical resources and information.



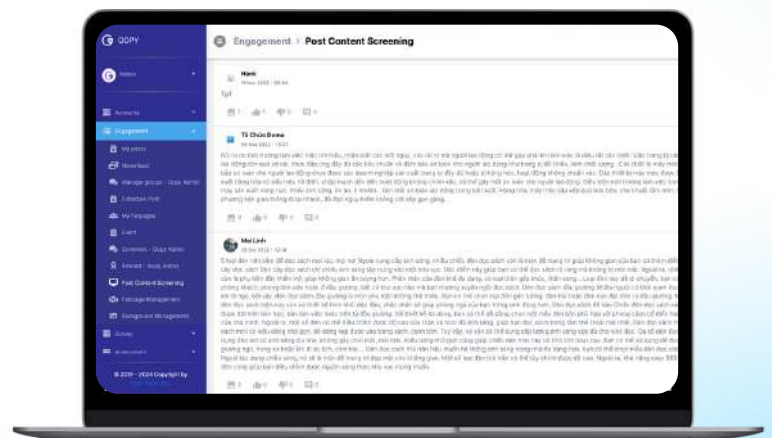
## MEMBERSHIP SERVICES

Group members can easily access resources, the latest information, and career, business, or learning opportunities.



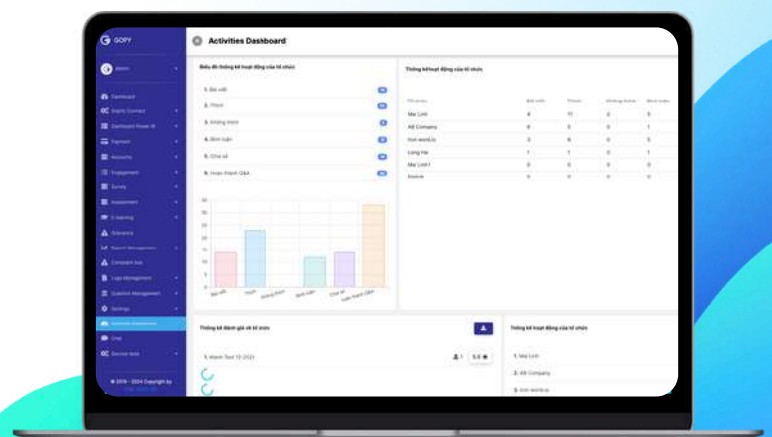
## CONTENT SCREENING

Businesses and media platforms need to maintain their credibility and reputation. Content moderation helps ensure that information shared on the platform is accurate, trustworthy, and valuable, avoiding the spread of misinformation.



## DATA REPORTING

Helping businesses integrate information management and data analytics processes effectively. Ensuring flexibility and ease of use through intelligent features and customizable interfaces.





## INTERNAL COMMUNICATION

Connect, discuss, and share internal information directly and easily. Gopy's connection tool also effectively supports internal corporate communications, notifying and issuing corporate regulations and policies quickly and synchronously across the system. Create an open, fair, and transparent internal communication environment.

*In-depth Human Resource Management system*

## GOPIFY HRM+

### INTEGRATION

- On-boarding process
- Employee data management (HRM)
- Probationary KPIs - OBP
- Time management
- Time attendance (HRM)

### TRAINING

- e-Learning
- Learning roadmap
- Learning library

### PERFORMANCE MANAGEMENT

- KPIs (PMP)
- Performance Improvement Plan (PIP)
- Re-signing review management
- Manage staff turnover (promotion, transfer)

### RECRUITMENT

- Recruitment management
- Candidate database
- Interview process management
- Job description

### PLAN

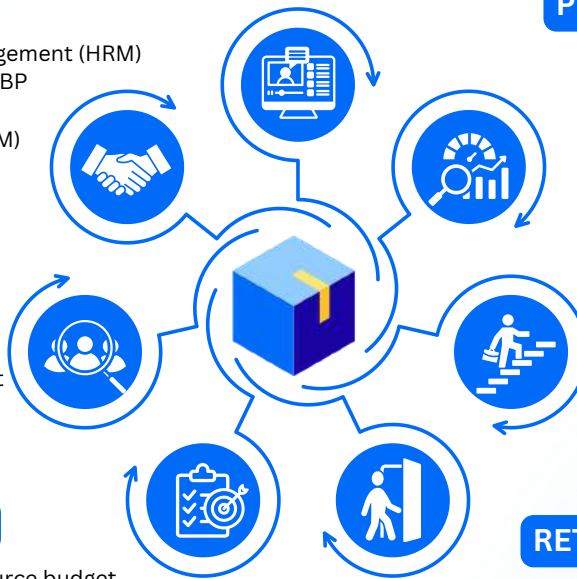
- Human resource budget
- Human resource planning
- Human resource planning (promotion, transfer)

### RETIREMENT

- Employee termination process

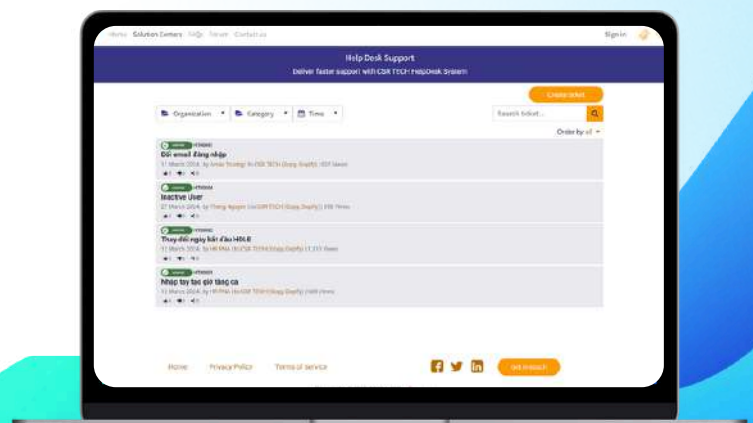
### DEVELOPMENT

- Personal development plan
- Talent assessment
- Building a succession team



## SOLUTIONS CENTER

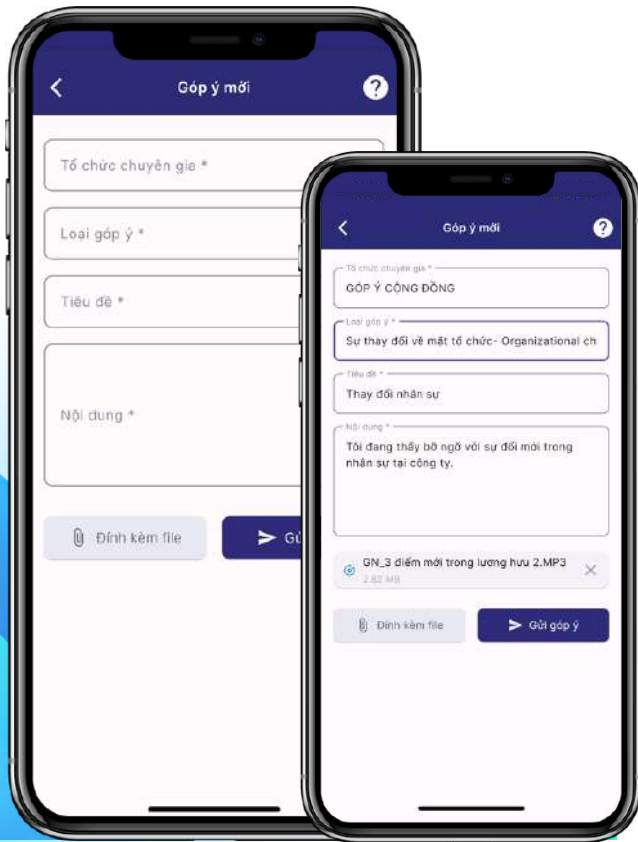
The comprehensive resource includes guidelines, articles, videos, and tools to assist users in troubleshooting difficulties successfully and fast.





# 06

# Effective Grievance



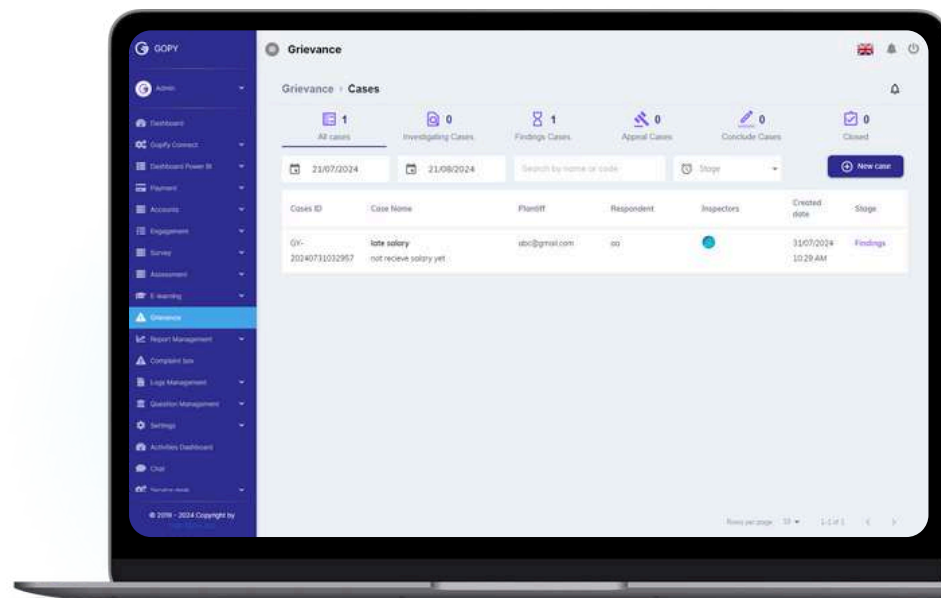
## ANONYMOUS COMPLAINTS BOX

Anonymous complaint submission tool, with complaint reception and handling process according to International Labor Organization (ILO) standards.

## GRIEVANCE

## MANAGEMENT SYSTEM (GMS)

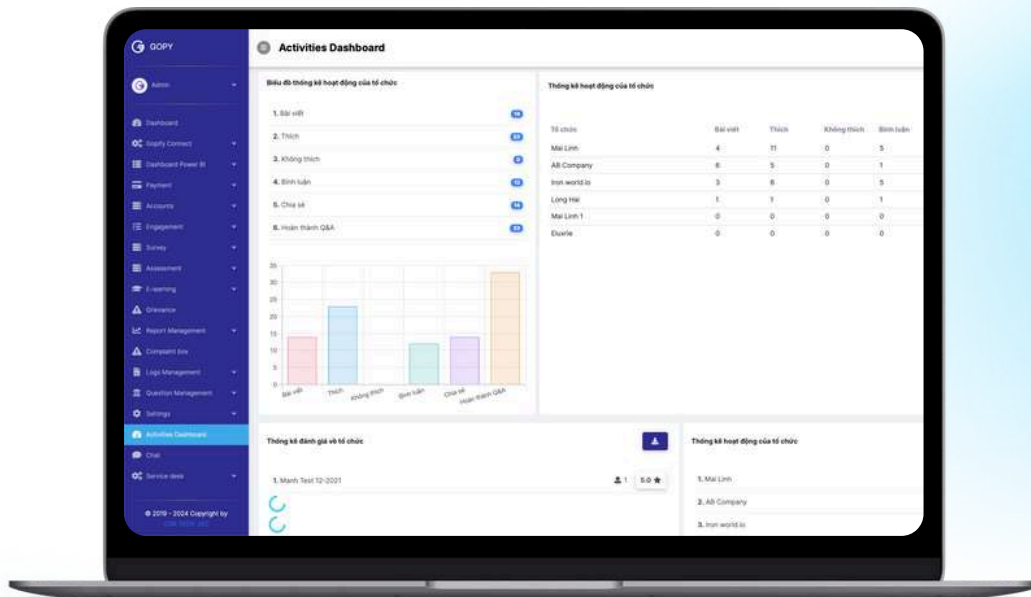
Gopy's Grievance management system (GMS) is designed to standardize the complaint resolution process, ensuring fairness and transparency for all parties involved.



## CSR Ecosystem

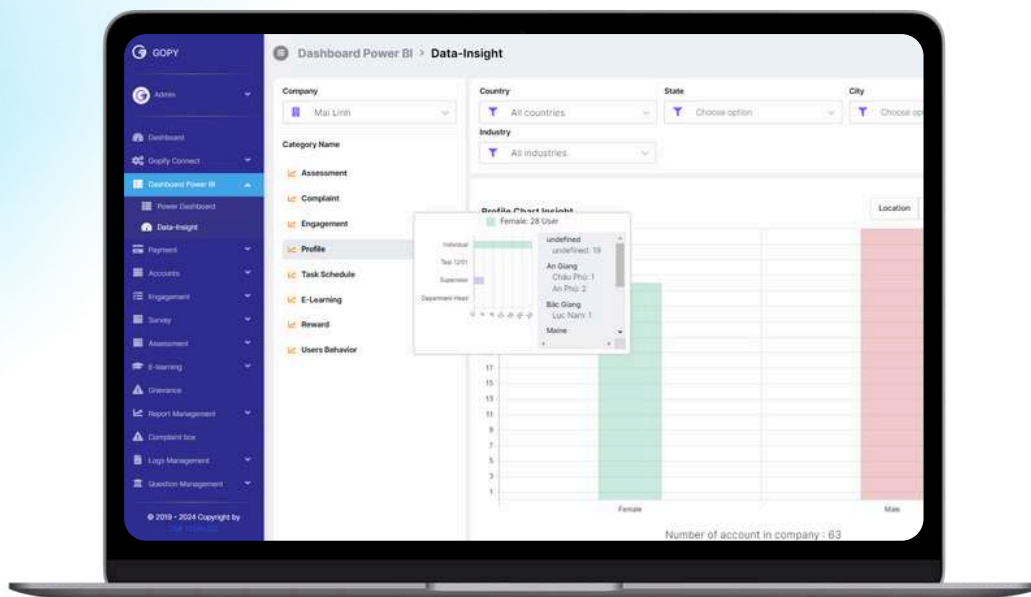
We provide support to stakeholders by emphasizing that handling complaints is not merely a duty but also a chance for business growth and enhancement.

## ACTIVITIES DASHBOARD



With the Activities Dashboard, businesses can easily monitor and manage activities taking place in the business and access information quickly and accurately.

## DATA INSIGHTS



Support businesses to integrate information management processes and analyze data effectively. Ensure flexibility and ease of use through smart features and customizable interfaces.





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# 03 Customers



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[Home](#)

## CSR ECOSYSTEM

*The CSR Tech ecosystem is developed with the desire to support Enterprises and Organizations in achieving long-term, sustainable development goals through improving working conditions and environments, building capacity, raising awareness and knowledge for employees, as well as increasing business management efficiency for the community of export manufacturing Enterprises in Vietnam.*

## OUR PARTNERS

**SAITEX**

## CUSTOMER REVIEWS

### VIHEMA

"Gopy is truly a fast and effective support tool in implementing Covid-19 infection risk assessments in the business community in industrial parks across the country."

### VCCI

"The Gopy ecosystem helps us get closer to workers. We can provide online training courses for workers in a convenient, easy and transparent way."

### BWVN

"Gopy also effectively supports the work of reviewing, improving the effectiveness of policy making, promoting legal compliance, and promoting the completion of regulations."

## CONTACT CSR TECH FOR CONSULTATION



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